

Independent Scrutiny Panel

Feedback Responses

Date:	16 th November 2023
Location:	Conference Room, Leek Wootton Police HQ
Disclaimer: All the following statements have been given by independent members of the general public, none of which have been employed/paid by Warwickshire Police to give these opinions. These findings have been coded from raw data gathered in the Independent Scrutiny Panel which took place on the above date and time. Most comments are largely verbatim, with others summarised due to repetition. Use of Force/Stop & Search scores: Average calculated by adding up total scores from the Assessment Score Sheet and divided by total number of responses. Members can score from 1 to 4. 1=Significant learning, 4= Excellent qualities and skills applied.	
Feedback from previous actions: Clip 1: Clip 2: Clip 3: Thank you for the email it is nice to have positive feedback especially at a time where the police use of force powers is highly scrutinised from a public perspective. I note that one criticism was the restraint used by myself at the top of the stairs. The female in the BWV had recently fled the address and made her way to Brighton with only £1 in her possession utilising public transport for some distance. Her intentions on this occasion were to do the same. This information along with the initial self-harm concerns added to what was a challenging situation and an immediate concern should she leave the property. Officers' presents were very conscious that physically restraining the female was a last resort given her age and that it was 3 male officers were present, so continued to make attempts to engage. It was at the point of the female leaving that restraint was necessary which was unfortunately on the stairs. Whilst on the floor officers made reference to and were very conscious of the stoma at one point it shows the female pushing back up against the officers' knee. In this particular circumstance there was a balance between not wishing to physically restrain given age, gender, medical conditions but continually assessing the national decision model being mindful that she could potentially be a high-risk missing person should she leave and therefore securing her in the property trying to reduce the risk until she was calm and engaged. Ideally a female officer or officers would have been better placed to engage and restrain the female however given resources it was not possible to do so. It was also worth noting that this was a facility with children with challenging behaviour and learning difficulties with 4 female staff members who did not assist in the process. In my opinion the feedback does reflect our actions in the manor which they happened however there are some key points from their feedback I would address. The first being around all male officer presence. With response having no units available to attend it fell on us so having a female officer present would have been beneficial but	

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was not an option for us. Secondly regarding our sympathy for her mental health, she was stating she only says that to get reactions from people and never would do anything which may have played a part in how we interacted with her. Finally, the female's stoma bag, we were aware however in order to get control of her and the situation we needed to restrain her quickly and effectively and in doing so did place her on her front. We did however get her up to her feet as soon as practicable and safe for all parties.

I have reviewed the feedback and I am happy with the feedback as I am aware this is under scrutiny in the media of late. I feel we dealt with the incident well considering she had barricaded herself in the room and the care staff want know involvement in helping us. The female's behaviour was very up and down and became apparent that this was her playing up to try and be moved back to live with her mother. Following a conversation with her mother it was clear to see why she had been removed from her care as she was encouraging her daughter to kick off police and behave in a manner that would get her moved closer to her.

Clip No.	Positives	Requires Improvement	Other Comments
Clip 1	Officer (s) De-escalated the situation. Communicated clearly and effectively. Officers were patient with a non-communicative person who seemed unwilling/unable to explain anything. Immediate separation of fighting parties on arrival of officers Trying to gather information from the man detained. Officer asked/moved security guard off the gentleman. Language was positive, factual or neutral throughout Officers were polite and patient. Good that they let him respond in his own time and explain in his own words.	Communication of objective grounds / legal basis not clear Needs to follow GOWISELY for stop and search. Most of GOWISELY not carried out but this was a secondary activity after detaining the man on different grounds. Use of handcuffs – when the number of officers is more than the suspects if it necessary to detain by handcuffs. Officer said 'you're being detained' but I didn't hear him giving grounds for being detained. Were the handcuffs necessary? He didn't appear to be a flight risk. Hard to understand the background to the S&S/UoF as not much information or context apparent. Could have explained what they were doing and why were doing it to a greater extent.	More difficult to understand as his answers changed during the incident and he seemed to be trying to establish a mental problem. Clear footage Officers stayed calm, kept the situation neutral/calm. Generally, I felt the incident was responded to well. Officers have been very calm and collective when he kept on saying 'I don't remember'

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	Separated individuals involved to diffuse the situation. Checked for health conditions. Officers were polite and asked him if he had a disability. Officer didn't seem to provoke anything.	Initially the suspect (before the officer with the camera got there) seemed to be especially aggressively held down – there seemed to be several officers on him	
Clip 2	Officers stayed calm despite the suspect being hostile. Use of force was proportionate. Arrest was done without any unnecessary aggression. The suspect was a bit reluctant to get in the van, but he cooperated reasonable after a bit. They waited for him to open the door; I am confused with officer not being uniform while she put the handcuffs on him. Officer promptly searched him and put him in the van. Officers coordinated and prepared for contact. Arrest clearly noted and described calmly and clearly. Patiently waiting outside until the suspect came out. Officers keeping a calm and controlled tone.	Use of force including being physically coerced by multiple officers. Seemed excessive. Grounds for arrest I heard to be drug dealing within a span of dates – seemed broad if I heard correctly. Some of the officers were not in uniform. More persuasive conversation to put him in the van. Search was carried out a bit later than immediately. Could have perhaps been clearer in why the individual was being detained (although we could have missed this) Search of person would have been better at the point of arrest (outside his door) rather than in the street outside the police car as the latter gave him time and apparently to object to being placed in the van. The van was difficult to force someone into Had to be prompted for grounds by the detained person.	Officers acted professionally. Concerned to see blood on the guy's hands and officers not protected against HIV, HCV – public health concern. Could have perhaps tried to negotiate him getting into the rather than physically forced in

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	Remained patience and remained calm and reassured throughout Situation remained calm, use of force proportional to the situation, everything explained. Preparations for arrest seemed throughout. Reason for arrest made clear	Went straight into pushing him into van as opposed to asking/telling him to go in first?	
Clip 3	Communicated well, took control of the situation. Officers very professional with their stop and search Officer spoke politely and kept the detainee informed about what was happening. The situation seemed to be well handled. Checked for understanding. Very clear on grounds for stop Very polite and respectful Kept informed on what was happening. Search of person was done professionally and not aggressively if I understood correctly, it right though he didn't have anything on him It was still in his car that was the issue. Good stop and search told why they were being searched and kept the situation under control, lady police officer took into consideration that she was searching for a male. Good communication at offset and throughout.	To give them open questions or you are happy, is it okay to stop and search. What if they say no? Second search of person could have been done whilst waiting for vehicle to arrive for safety's sake. Wasn't clear if another police transport was available to keep the 2 males separate.	An extremely well conducted stop and search 'Back home' could be taken out of context or give offense. Unclear whether women in the car was under suspicion or implicated

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	Officer clearly indicated purpose of stop and search and grounds of stopping. Officer dealt with situation calmly and effectively, even checking if female officer searching was acceptable. Explanation of reason for stopping and searching Calm manner Giving the suspect enough opportunities to respond and making sure everything was understood		
Clip 4	Good effective communication. Stop and search conducted well. Proportionate force used. Good communication with the suspect Very respectful, clearly explained grounds for stop. Kept situation calm, friendly which puts the suspect at ease got him on side. Clear questions Low level of aggression by both the officer and the suspect. It was maintained at a reasonable level so that there was no risk of escalation. Good stop and search, explanation why they stopped him, communication skills were good, kept situation under control, continually explained why he was being stopped. Officers gave him clear instructions why he was being stopped and searched	Not clear why handcuffs were necessary – or at what point they were put on at point of arrest	Officer could state GOWISELY slower.

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and told him about the vehicle being stolen. Officer gives clear grounds for stop and search. Officer stays calm, keeps the situation under control. Clear explanation of grounds for stop and search. understanding of the detainee was checked. officers kept preserving with questions calming despite the detainee not giving answers. searched conducted well with a complaint person. officer spoke politely		 Score: 3.5/4
Summary:		