

Stratford Town Newsletter - 12 November 2018

Local News

15/11/18 - Stratford Town Newsletter 5th Nov - 11th Nov 2018

Here is this weeks newsletter covering items of interest from the past week Monday 5th November to Sunday 11th November.



<https://www.warwickshire.police.uk/article/54025/Stratford-Town-Newsletter-5th-Nov---11th-Nov-2018>

Community Messages

16/11/18 - Volunteering Opportunity with Warwickshire Police

Do you have some time to spare each week? Have you considered volunteering your time, your skills and your experience? Would you like to learn new skills and feel like a key part of a small dynamic team?

Warwickshire Police are currently advertising for Police Support Volunteers to assist staff in our busy Vetting Unit at Stratford upon Avon Police Station.

We ask for a commitment of 2 to 4 hours per week for a minimum of a 12 month period and any required training will be given. Our Police Support Volunteers are not paid but we do pay reasonable travel expenses.

If you would like to know more about this volunteering opportunity, or to submit an application, please click on the link below. Thank you.

<https://www.warwickshire.police.uk/article/17199/Vetting-Unit-Support-Volunteer---Stratford-Police-Station>

<https://www.warwickshire.police.uk/article/54084/Volunteering-Opportunity-with-Warwickshire-Police>

15/11/18 - Warwickshire Trading Standards Scam and Rogue Trader Alerts

Door to Door Mattress Sellers: Warwickshire residents are again being targeted by door to door mattress sellers. The sellers often employ high pressure sales techniques to encourage a sale and Trading Standards are also concerned that the mattresses may not meet UK fire safety regulations. Don't buy at the door. If in doubt, keep your door closed.

Insulation cold callers: Warwickshire residents are urged to be vigilant and beware of companies that cold call and offer home insulation whilst falsely claiming to be operating on behalf of the Government or local council. Residents may be misled and the companies may be breaking the law.

Apple Pay targeted by fraudsters: Warwickshire residents are urged to beware of phishing emails arriving in their email inboxes falsely purporting to come from Apple. The emails may display an '@support' name and inform the recipient of a 'purchase'. The recipient is urged to follow a link to a bogus Apple login page from which Apple ID and other confidential information can be stolen. Always delete suspicious emails. Never follow any links they may contain or download any documents.

Spotify Premium phishing email: Spotify Premium streaming service users are warned to beware of bogus emails asking them to verify their subscription information. Recipients are again taken to a bogus Apple ID login page, from which

passwords can be stolen. Always delete suspicious emails. Never follow any links they may contain or download any documents.

Fake TV Licence refund emails: Don't fall for bogus TV Licence refund emails, Warwickshire Trading Standards is warning. These emails encourage recipients to visit bogus websites from which personal and financial information can be stolen. Always delete suspicious emails. Never follow and links they may contain or download any documents.

Local landline telephone numbers 'spoofed': With increasing numbers of people choosing not to answer phone calls displaying international or regional numbers, expecting them to be high pressure sales calls or fraudsters, scammers are turning to 'spoofing' local landline numbers. They do this by using easily obtainable technology to alter Caller ID so that when they phone, the recipient's phone shows a local number in the Caller ID display and not the real one. The landline number the fraudsters use is likely to belong to another unsuspecting person who won't realise what has happened until they begin to receive hundreds of calls to their landline from people trying to speak to the fraudsters! Fraudsters also try to 'spoo' the telephone numbers of banks and similar organisations to try and make their victims think they are speaking to a genuine business.

HMRC paying 'refunds' direct!: Fraudsters are sending out bogus emails claiming recipients are due an immediate tax refund that can only be claimed online and will be paid on to their credit card. The fraudsters direct their victims to a bogus HMRC online 'portal' which asks for credit card details and other financial and personal information. The customer portal web page suggests that it will expire on the day the recipient received the email, encouraging them to act quickly without thinking/verifying the claim or asking a friend or family member first. Always delete suspicious emails. Never follow any links they may contain or download any documents.

Sim swap fraud: O2 and Vodafone customers are at risk of Sim swap fraud, Warwickshire Trading Standards is warning residents after a BBC Watchdog investigation. Sim swap fraud takes places when a criminal is able to convince a mobile operator (such as O2 or Vodafone) either online or in person at a high street shop, that they are you. The criminal then asks for a replacement Sim card for your phone. If successful, the criminal now has control over your mobile phone number and could potentially both see and hijack your calls and texts, including those relating to your online banking. They could then attempt to steal money from your bank account. If your Sim stops working or your phone experiences an extended period of loss of signal, these could be signs of Sim swap fraud. Contact your service provider immediately.

More information

Make a scam/rogue trader complaint to Trading Standards via Citizens Advice Consumer Service on 03454 040506.

Sign up to scam alerts at www.warwickshire.gov.uk/scams

Avoid rogue traders. Consider using Warwickshire Trading Standards 'No Rogue Traders Here' approved trader scheme. Phone 0800 233 5000

<https://www.warwickshire.police.uk/article/54036/Warwickshire-Trading-Standards-Scam-and-Rogue-Trader-Alerts>

15/11/18 - Community information, Stratford On Avon

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<https://www.warwickshire.police.uk/article/54025/Stratford-Town-Newsletter-5th-Nov---11th-Nov-2018>

<https://www.warwickshire.police.uk/article/54027/Community-information-Stratford-On-Avon>

14/11/18 - Burglary at home in Woodman Court, Stratford

Please be aware that sometime between 6pm on 13 November and 2.30am on 14 November, offenders broke into a home in Woodman Court, Stratford through the front door. Once inside, the offenders stole an Xbox games console.

<https://www.warwickshire.police.uk/article/54001/Burglary-at-home-in-Woodman-Court-Stratford>

12/11/18 - What do you know about ANPR?

What do you know about Automatic Number Plate Recognition (ANPR)?

Warwickshire Police and West Mercia Police are today (12 November) launching an online survey about the use of ANPR technology across the region.

The survey will run for 6 weeks and aims to give local communities, as well as those who travel through the region, a chance to voice their views and understanding of how ANPR is used to tackle crime.

The technology is used to help detect, deter and disrupt criminality at a local, force, regional and national level, including tackling travelling criminals, organised crime groups and terrorists.

ANPR provides lines of enquiry and evidence in the investigation of crime and is used by forces throughout England, Wales, Scotland and Northern Ireland.

The aim of the survey is to develop a broader view of public perceptions and understanding of police use of ANPR, allowing us to inform and engage with our communities around its future use.

To take part in the survey, simply click <https://www.snapsurveys.com/wh/s.asp?k=154089928356> or visit our website to learn more:

<https://www.warwickshire.police.uk/article/6518/Automatic-Number-Plate-Recognition-ANPR>

<https://www.warwickshire.police.uk/article/53830/What-do-you-know-about-ANPR>

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