

Warwick Rural East Newsletter - 25 March 2019

Community Messages

27/03/19 - Improved Victim Support Service starts Monday 1st April

From Monday 1st April a new, improved Victim Support Service goes live across Warwickshire. Based at Leamington Justice centre and Bedworth Police Station the independent charity will be working alongside police officers and staff as part of Warwickshire Police's Integrated Victim management Units to provide free victim care, 24 hours a day, 365 days a year.

The new service will deliver:

victim-focused assessment of practical support needs

single point of contact for victims

advice on security and crime prevention

referral and signposting to other appropriate agencies and services

emotional support - helping victims to cope and recover from the effects of crime

help in repairing the harm and finding a positive way forward

Warwickshire Police believe that signposting victims to the Integrated Victim management Unit is vitally important and plays an integral role in the overall experience for victims.

"We believe having staff from Victim Support co-located with our Integrated Victim Management Unit will not only improve the service we currently provide, but also allow us to work more efficiently with our partners"

To contact Victim support in Warwickshire call 02476 351003 between 9am and 5pm Monday - Friday or 08 08 16 89 111 outside these hours.

There is also a 24/7 online live chat facility and further details are available on their website : www.victimsupport.org.uk

<https://www.warwickshire.police.uk/article/58791/Improved-Victim-Support-Service-starts-Monday-1st-April>

Contact Details

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